



HS-Markets Limited

PRIVACY POLICY



HS-MARKETS

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HS-Markets Limited is committed to protecting your privacy. We highly value our relationship with you and strive to maintain trust and respect by ensuring your security. This Policy applies equally to both former and current clients. We kindly encourage you to review the following details carefully.

The official language of the company is **English**. For a full and accurate description of the Company's activities, please refer to the English version of the website. Information available in other languages is for reference purposes only and carries no legal authority. The Company assumes no responsibility for the accuracy of translations into languages other than English.

Important information

This Privacy Policy relates to your use of our website(s), HS-Markets: Online Trading and application (the “app”), and to information collected by us with your opening of any of your Account and the services provided by HS-Markets.

1. General Provisions

1.1 This Privacy Policy is an integral part of the public document package through which HS-Markets Limited (hereinafter referred to as “the Company”) officially offers its services to Clients.

1.2 By choosing the Company's services, the Client fully agrees to all terms and conditions outlined in the public documents. This applies to all interactions between the Client and the Company, including trading, investment operations, use of informational materials, and processing payments and transfers. Should the Client disagree with any condition in the public documents, they must cease all interaction with the Company. If the terms of this Privacy Policy are deemed unacceptable for any reason, the Client must immediately cease all interaction with the Company, including terminating any financial transactions mediated by the Company.

1.3 The relationship between the Company and its Clients is one of the Company's top priorities. The Company upholds loyalty and respect for every Client individually and ensures security and confidentiality for all Clients.

1.4 This Privacy Policy uses the following key terms and definitions:

1.4.1 Privacy (confidential information) refers to an individual's or entity's legal right to prevent the disclosure of private or personal information (data) or commercially classified information. In the relationship between the Company and the Client, privacy refers to the Company's obligation to protect and ensure the non-disclosure of Client information obtained during the provision of services.

1.4.2 Personal (private) information of the Client includes details that identify, characterize, or verify the Client or disclose specific aspects of their personality, financial conditions, and preferences. A more detailed definition is provided in this Privacy Policy.

1.4.3 Privacy Policy refers to a set of measures, procedures, and actions that ensure the collection of accurate and complete Client information, the protection of that information, and the exchange of information with governmental (regulatory) bodies in compliance with applicable laws and this Privacy Policy.

2. Personal Information

2.1 When the Client opens or maintains a live or demo account with the Company, HS-Markets Limited collects personal information for business purposes, such as assessing the Client's financial needs, processing requests and transactions, informing Clients about relevant products and services, and providing high-quality services. This information may include the following types:

2.1.1 Registration Information – information provided by the Client in application forms and other documents (including electronic forms). This includes: first name, last name, middle name (if applicable), contact information (postal address, phone number, email, etc.), date of birth, occupation, assets, and income.

2.1.2 Transaction Information – details of transactions conducted by the Client, along with communication records between the Client and the Company or between the Client and Interrelated Parties. Examples include account balances, trading (investment) activities, requests, inquiries, orders initiated by the Client, and the Company's responses, including emails or log files from messaging systems.

In this Privacy Policy, "Interrelated Parties" refers to individuals or entities that assist the Company or Partners in providing Company services under prior agreement.

2.1.3 Verification Information – information required to verify the Client's identity, such as a passport or driver's license (or articles of incorporation for legal entities). This also includes information obtained from public records, such as credit reports. The Anti-Money Laundering Policy requires HS-Markets Limited to collect relevant information and take necessary actions to prevent the transformation and legalization (laundering) of money obtained from illegal activities. In certain instances, the Company may require documentation proving the source of funds.

2.1.4. Subscription Information – this includes details such as signals, alerts, news categories, and subscription pricing.

2.2. The list as mentioned earlier is not exhaustive. The Company reserves the right to request additional information from the Client if required to comply with applicable legislation.

3. About "Cookies"

3.1. Cookies are small data files used by websites to track visitor activity. HS-Markets Limited may set and access cookies on the Client's device to gather information about which advertisements and resources direct users to the Company's website. The Company, or any of its subsidiaries, may use cookies to assess Client interest in its products and services and monitor Client activity on the website. The information collected and shared with its Interrelated Parties remains anonymous and is not linked to any specific Client.

4. Security Technologies

4.1. HS-Markets Limited employs rigorously audited encryption to protect information submitted by Clients. This ensures that information is secured during transmission and is only accessible by the Company. The Company takes measures to ensure its websites meet industry security standards, utilizing additional safeguards like firewalls, authentication systems (e.g., passwords and PINs), and access control mechanisms to prevent unauthorized access to data and systems.

4.2. The Company reserves the right to determine the technologies and data protection methods used and may collaborate with trusted contractors in this field.

5. Sharing Information with Interrelated Parties

5.1. HS-Markets Limited may share Client personal information with its Interrelated parties for business purposes, including account servicing and providing information about new products and services, as permitted by law.

5.2. The privacy policy for mobile app users is available on this page. This Mobile Application Privacy Policy is an extension of HS-Markets' general Privacy Policy and is an integral part of it.

6. Sharing Information with Third Parties

6.1. The Company may disclose Client's personal information to third parties to fulfill Client requests or based on the Client's explicit consent. The Company assures its Clients that it will never sell, lease, distribute, or share Client personal information for remuneration under any circumstances.

7. Regulatory Disclosure

7.1. In limited circumstances, HS-Markets Limited may disclose Client's personal information to third parties as required by law or to comply with regulatory obligations. This includes cooperating with regulatory authorities and law

enforcement agencies in response to subpoenas or official requests and to protect the Company's rights or property.

7.2. The Company will not use Client's personal information for purposes other than those outlined in this Privacy Policy unless the Client is informed at the time of data collection or gives express consent.

8. Opt-Out

8.1. The Client may choose not to provide any of the personal information requested by the Company. However, this may prevent the Company from opening or maintaining an account or providing services to the Client.

The Company strives to provide services based on accurate and up-to-date Client information. Clients can assist by notifying the Company promptly of any changes to their personal information.

8.2. If the Client wishes to prevent the disclosure of their personal information to third parties as outlined in this Privacy Policy, they should contact the Company via email at hs@hs-markets.com.

9. Amendments

9.1. HS-Markets Limited reserves the right to amend this Privacy Policy. This may occur when circumstances not explicitly covered in the current version arise or if new laws or regulations require changes or additions.

9.2. Amendment procedure:

9.2.1 If any amendments or additions are made, the Company will inform Clients by posting a notice on its official website and sending an email to the Client.

9.2.2 The posting of this notice on the Company's website and the distribution of the email notification shall be considered sufficient notice to the Client, regardless of whether the Client reads or acknowledges it.

9.2.3 The amended or supplemented document will take effect five (5) calendar days after the notice is published on the Company's website, with the notification serving an informative purpose until that time.

9.2.4 If a legal requirement necessitates an immediate change to this Privacy Policy, the law will apply as soon as it becomes effective, even if the specific amendment has not yet been made. Any provisions in this Privacy Policy that conflict with the newly introduced law will become void once the relevant amendments are enacted.

10. Client Acceptance of Terms

10.1 By being a Client of HS-Markets Limited and using its services (including brokerage, information services, and its software or hardware to perform financial market activities), the Client accepts this Privacy Policy.

10.2 The Client agrees to all terms outlined in the Company's public documents for the entire duration of using the Company's services. If the Client disagrees with any condition, they are required to promptly notify the Company and cease using the services.

HS-Markets Limited

October 2024

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